

If applicable, update your cycling computer to the latest firmware.

Connect to the 4iiii app (iOS – 2.4.0; Android – 2.6.0) and ensure you have updated the power meter with the latest firmware (3.2.0). This includes the Chipolo Tracking feature. **Ensure that your phone is connected to Wi-Fi.**

Perform a Factory Reset via the 4iiii App to restore factory calibration values:

1. Connect to your powermeter by Adding Device
2. Advance to the Device Settings Page by tapping the powermeter field/box
3. Under PRECISION Settings, tap Factory Reset

Open your battery cap and gently nudge the two copper battery contacts with your finger to make sure they are well attached. There should be a little one near the edge and a large rectangular one in the centre.



If it looks like the large rectangular one is flat against the bottom, use a jeweler's screwdriver or similar tool to very gently lift the ends of the prongs 1mm off the bottom of the pod, so that they press against the battery more firmly. Make sure to hold down the center of the battery tab while lifting the prongs.



Then, place an upside-down (+ terminal down) battery into the pod so that it touches both of the battery contacts for a few seconds before reinstalling the battery in the correct orientation. This will remove any residual charge.

The powermeter takes a standard CR2032 Lithium-ion coin cell battery. Make sure to remove any stickers from the battery itself.

Check the battery cap to ensure the metal clip is present:

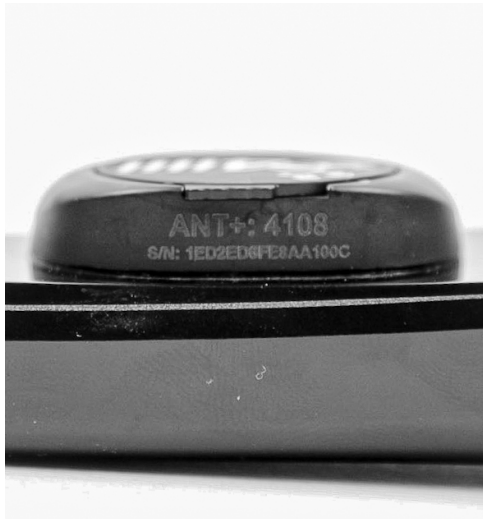


Check locking tabs on the body are undamaged:



Connect to your cycling computer:

- Ensure power meter is awake (spin 4 times)
- Make sure you are paired to **Left** ANT+ ID (see picture)
- Remove other ANT+ sensors from the cycling computer



Can you also please send a screenshot of our powermeters Device Info? This is accessed through the 4iiii App Device Settings after you have connected the powermeter to the app.

Devices>Precision>#### Settings>Device Info

